

1st April 2020



You can trust Australian Made

Dear valued business partners and customers,

Re: Supply confirmation of Austral Clotheslines during Coronavirus

With the current issues regarding the COVID-19 situation we thought it would be a good time to update you all on our operation and what measures we have put in place.

We have worked hard over the last few months to ensure we are still operating at 100% capacity. Our team has been great ensuring social distancing and additional cleaning measures are in place. We have also split break times in the factory to ensure distancing is happening and are supporting office staff to work from home as much as possible.

As many of you know Austral is 100% Australian made and owned and has been in operation since 1987. To this day we are the only clothesline company making a full range in Australia.

We've recently completed a detailed assessment of our suppliers including their source materials. We have found the risk of disruption to supply to be negligible based on the extremely high percentage of Australian materials in our products.

All products are made by our skilled and experienced team in Dandenong South, Victoria with the vast majority of components supplied from within Victoria and NSW. All structural components are made using Australian BlueScope® Galvabond® Steel for superior strength and rust resistance supplied from Clayton South, Victoria. Our plastics are from Minto, NSW and cord from Altona, Victoria.

We can confidently confirm the supply of our complete product range during this crisis including spare parts. So, we are most certainly open for business and ready to despatch your orders.

Please go to our website to view the product range and be assured our quality and customer service levels will be maintained during this testing time.

www.australclotheshoists.com.au

Trust Australian Made.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Wally Genesin'.

Wally Genesin
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Chairperson and Director



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